SURNAME	
FIRST NAME	OFFICE USE ONLY
EDINDEX REFERENCE No	ONLT



Housing Application Form and Guidance



আনন্দের সঙ্গে <mark>অনুবাদ করব</mark>

You can get this document on tape, in Braille, large print and various computer formats if you ask us. Please contact Interpretation and Translation Service (ITS) on 0131 242 8181 and quote reference number 09267. ITS can also give information on community language translations.

You can get more copies of this document by calling 0131 529 5080.



What is EdIndex?

EdIndex is a simple way to apply for properties for rent from the Council and Housing Associations/Co-operatives in Edinburgh.

EdIndex is a partnership between the Council and most of the Housing Associations/Cooperatives in the city. This allows you to apply for housing with them by filling in a single application form.

There are currently 21 partner landlords and they are listed at the back of this form. The landlords have 2 different ways of letting their available homes. They do this through Choice Based Lettings or a Group plus Points System.

You must register with EdIndex before you can bid for general or sheltered housing or be offered a property by any of the partner landlords.

Choice Based Letting

Properties are advertised on the website www.keytochoice.co.uk on a Friday at 3.30pm. You can see all the available properties on the website and log-in to bid for a home that is right for you.

Online bids must be placed by 3pm on a Friday. You can also place bids by telephone, by calling the EdIndex Team on 0131 529 5080.

Ark Dunedin Canmore Port of Leith
Barony Hillcrest Prospect
Blackwood Homes Home Scotland Trust
Cairn Hunters Hall Viewpoint
Castle Rock Edinvar Link West Granton

City of Edinburgh Council Manor Estates

Group plus Points System

The following Housing Associations and Co-operative operate a Group plus Points System:

Bield Lister
Hanover (Scotland) Muirhouse

This means that your application and housing needs are assessed using a different set of rules. When a property becomes available for rent, the individual landlords will contact you directly if you are at the top of their short list. Offers of housing will depend on where you are placed on the short list, your needs, the type of property and area you have selected, and the availability of empty properties for rent

About the Application Form

If you need help to complete this form, please contact one of the landlords listed at the back of this application form. Please mark all boxes with a tick (\checkmark). You must use a pen, write in capital letters and complete the form in full.

You can apply to EdIndex for housing if you are 16 years or older. Please note, if you have come to Edinburgh from abroad it is possible that you might not be able to get Council housing. Please call 0131 529 5080 if you would like more information.

Information from your application form will be placed on a register of applicants. All the partner landlords will have access to this. If you are eligible for housing with the partner landlords, your application will be assessed according to each landlord's allocation rules.

Confidentiality

The in	formation you provide to EdIndex will be used to:
	Decide if you are eligible for housing with the partner landlords
	Assess your housing needs and current housing circumstances
	Enable the partner landlords to match your needs and preferences with available empty homes
	Enable partner landlords to decide if a particular empty home will be offered to you
	Enable monitoring and provide statistical information as required
	Refer you for any housing or services that might meet your needs – we may contact you to discuss this.
	Investigate and consider appropriate action with regard to antisocial behaviour; this information may be shared with the City of Edinburgh Council's Community Safety Teams.
	Consider qualifying occupiers, succession rights and investigation of tenancy matters

We have a duty to help prevent and detect fraud. This means that we may share information provided to us through EdIndex with other organisations and authorities for the purposes of checking the accuracy of information provided and to prevent or detect crime. We comply with the terms of the Data Protection Act 1998

1. About you			
If we contact or visit you, do we need an interpreter or someone to help with communication?			
Yes No			
If yes, what langua	ge or other help do you require	?	
If you are applying join	ntly please complete both sections.		
If you provide an ema has been processed.	il address, we will use this to send a	cknowledgement that your application	
	Applicant	Joint Applicant	
Title			
First Name			
Last Name			
Maiden Name			
Present Address and Post code			
Date of Birth			
Email Address			
Contact Telephone. No			
Mobile Telephone. No			
Relationship to Appli	cant		
If you want your post sprovide details below.	sent to a different address or someor	ne else to act on your behalf please	
Do you want: Y	our post sent to a different address		
S	omeone else to act on your behalf		
Contact name & addre	ess		
Telephone Number			

If you decide at a later date that you would like someone else to deal with your application, you must inform EdIndex in writing, giving this person permission to act on your behalf.

Email

It is important for us to decide if you are eligible for Council or Housing Association. If you are a refugee seeking asylum in UK you must answer Q2.

2.

Under the Housing (Scotland) Act 2014, the Asylum and Immigration Act 2004, and

the Immigration (EEA) Regulations 2015, local authorities are required to establish

whether a person qualifies for public as	ssistance including h	ousing.	
UK resident (If ticked go to Q3)			
Do you have indefinite leave to remain in the U	K?	Yes	No
Do you have limited leave to remain in the UK?		Yes	No 🔃
Do you have refugee status in the UK?		Yes	No 🔃
Do you have humanitarian or discretionary leav	re to remain?	Yes	No
Do you have any restrictions on your recourse	to public funds?	Yes	No
Are you a national of one of the following EEA countries: (Austria, Yes No Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Liechtenstein, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden or Switzerland) and a qualified person i.e. a worker, self employed, job seeker or student?			
Are you the spouse or civil partner of a qualified of the above listed EEA countries?	d person from one	Yes	No
You must answer Q3 and Q4 if you have had a behaviour or if you are required to register unde inform us you may lose the home that has been	er the Sexual Offences		
3. Has anyone ever taken action against y social behaviour? Yes No	ou or anyone on you	r application f	or anti-
If yes, please give full name of person(s)			
Yes, court action was taken			
Yes, Antisocial Behaviour Order granted			
Yes, less formal action taken such as a written	warning		

4.	_	or anyone on you ffences Act 2003		equired to r	egister v	vith the Police ι	ınder the
Yes	N	0					
Ifyes	s, please gi	ve full name of per	rson(s)				
5.	Have you	left the UK Regul	lar Armed Force	es within the	last 3 ye	ars Yes	No 🔃
back	dated to th	the UK Regular Ane date you entered and the date you	ed the armed fo	rces. You mu	ıst provid	e written evidend	
6.	Who else	will be moving v	with you? (the	members of	f your ho	usehold)	
child will v	ren who sta when you m	e names of all the ay under access a nove. We will only p are provided.	arrangements a	and people w	ho do not	t currently live wi	th you but
Firs	st Name	Last Name	Relationship to you	Date of Birth	Sex (M/F)	Do they live with you now (Y/N)	Child Access (Y/N)
If you have children on access you must provide further details at Q23.							
7.	If anyone due?	on your applica	tion is pregnai	nt what is th	eir name	and when is th	ie baby
Nam	Name Date baby due						
Once	Once the baby is born you must provide details of its name and date of birth to EdIndex.						
8. Have you or the person you are applying with rented a home from any Council, Housing Association, Co-operative or Private Sector Leasing Scheme in or outside Edinburgh in the past?							
No	Note: if you have rented a property in the past and you do not tell us, your application may be cancelled or you may lose any home allocated to you				d to you		
Yes		Please provide de	etails below of y	your previous	address	(es) in the past 5	years
Do r	not include	e your current te	nancy				
Lar	ndlord's Naı	me					
Ter	nancy Addro	ess					

Name the tenancy was held in			
Dates tenancy held from – to			
Reason for leaving			
Landlord's Name			
Tenancy Address			
Name the tenancy was held in			
Tenancy held from – to			
Reason for leaving			
·	ords will seek information about your current or previous re offering you a house. Please continue on a separate sheet		
9. Where do you currently s	tay? - (You must tick one)		
Mover			
Council property – (you must be the tenant/joint tenant)			
Housing Association/Co-operative property – (you must be the tenant/joint tenant)			
Shared Ownership/Shared Equity property – (you must be the owner/joint owner)			
Property that comes with	your job		
Own your property (with o	or without mortgage)		
Starter			
Property rented from a Private Landlord – (you must be the tenant/joint tenant)			
Parents/Relatives/Friends	Parents/Relatives/Friends		
Private Sector Leasing So	cheme (PSL)		
Council Temporary Accon	nmodation		
Prison			
Hostel			
Bed & Breakfast			
Hospital			
Residential Care/Support	ed Accommodation		
Student Accommodation			
Sleeping Rough			

	If you rent your current home, please give us your landlord's name and address:	
If wo	you are hemologe or about to become hemologe you can contact one of the Council o	ffices et
_	you are homeless or about to become homeless you can contact one of the Council o e back of this form.	inces at
ti io k	s saok of the form.	
10.	. How many bedrooms does the property you stay at have?	
	How many bedrooms do you and anyone who is moving with	
	you have the use of?	
11.	. If you live in a flat or maisonette, what level is your home on?	
	Basement 1st Floor 3rd Floor 5th Floor or higher Ground 2nd Floor 4th Floor	
	Do you have access to a lift? Yes No	
12.	. What date (dd/mm/yyyy)	
	did you move into your current property?	
	If you are a 'Mover' you must provide the date that you moved into your property s application can be assessed accurately.	o your
13.	. Have you been asked to leave your current property?	
	Yes No No	
	If yes, what date are you expected to leave?	
Dlea	ease provide written evidence i.e. Notice to Quit/Court Order.	
rica	ease provide written evidence i.e. Notice to Quil/Court Order.	
14.	. Do you have the following in your current property?	
	Inside toilet Yes No No	
	Cooking facilities Yes No No	
	Bathroom/shower-room Yes No	
	Full central heating Yes No No	
15.	. Does your property	
	Have major dampness? Yes No	
	Need major repairs? Yes No	
16.	. Has your property been assessed by the Council as Below Tolerable Standa	rd?
	Yes No	۷.

17.	Has Environmental Health or any other organisation:			
	Tested your water and found it unsafe?	Yes No		
	Tested your drainage and found it inadequate?	Yes No		
	Tested your property and found rising or penetrating damp?	Yes No		
If you	u have answered yes to Q16 or Q17 please provide a copy of the a	ssessment.		
4.0				
18.	Why do you want to move?			
Нош	sing You Want			
	sing You Want	\ 1		
	eral Housing – housing designed for people (single, couples or fan ort or design is required.	nilies) where no special		
Shel	tered Housing – Small cottages or flats supplied with 24/7 alarm s	vstems, arouped		
toget	ther to provide a protected environment. Support can be provided w	where required. Some		
nave	communal facilities such as community rooms, laundries or guest	rooms.		
	Sheltered Housing – as above, with enhanced scheme managen ision of a meal service.	nent by staff, including		
Ame	nity Housing – housing designed to meet the needs of older or dis	sabled people with		
featu	ires such as handrails, conveniently located switches and sockets.	There is no resident		
warden service, however, it may be linked to a 24-hour emergency alarm call service.				
	in each of the types of housing a property may be suitable for whee omeone with a disability. If you require this type of property please a			
Heal	th & Mobility sections on the form.			
19.	What type(s) of housing would you like?			
	General Housing Sheltered Housing			
	Sheltered Housing with Support Amenity Housing			
20.	What type(s) of property would you accept?			
	House Four in a block Flat	Maisonette		
21.	What is the highest floor level you would accept?			
	With a lift			

22.	What size(s) of property would you consi	der?
	Studio/bedsit 2 bedroom	4 bedroom
	1 bedroom 3 bedroom	5+ bedroom
	le landlords will only allow a certain house siz Ided on your application.	e depending on how many people are
IIICIU	ded on your application.	
23.	If this includes an extra bedroom please	provide details below.
	Health reasons If you need an extra the reason why in the	bedroom for health reasons you must provide details of e box below
	Support If you need an extra support is provided in	bedroom for support you must confirm how often in the box below
	CHIIIC ACCESS VISIIS	bedroom for child access visits you must confirm how access in the box below
	Please provide as much detail as possible as the r	rules on an extra bedroom vary between landlords
24.	Are you a registered Foster or Kinship Ca	arer with the City of Edinburgh Council?
	Yes No	, ,
If vo		ms to accommodate a foster child/children you
_	t provide a letter from your City of Edinburgh	-
25.	The following landlords use a Group plus	Points System (see page 2) and do not
20.	advertise their properties. They only have	• • • • • •
	-	operties please tick the relevant area(s). If
	you do not tick any of the areas below yo these landlords.	u will not be considered for housing with
Biel	d Housing Association	Lister Housing Co-operative
	eltered, Very Sheltered & Amenity Housing)	
`	entered, very Shentered & Amenity Housing)	
Cors	storphine	(General & Amenity Housing)
Cors Leitl	storphine	
Leitl	storphine	(General & Amenity Housing)
Leitl Muii	storphine	(General & Amenity Housing)
Leitl Muii	storphine	(General & Amenity Housing) Tollcross/Fountainbridge
Leitl Muii Port	storphine	(General & Amenity Housing) Tollcross/Fountainbridge Muirhouse Housing Association
Leitl Muin Port	storphine n rhouse obello	(General & Amenity Housing) Tollcross/Fountainbridge Muirhouse Housing Association (General Housing)
Leitl Muin Port	storphine n house obello sover (Scotland) Housing Association eltered Housing)	(General & Amenity Housing) Tollcross/Fountainbridge Muirhouse Housing Association (General Housing) Drylaw (including Telford)
Leitl Muin Port Han (She Gran	storphine n house obello sover (Scotland) Housing Association eltered Housing)	(General & Amenity Housing) Tollcross/Fountainbridge Muirhouse Housing Association (General Housing) Drylaw (including Telford)

Monitoring/General Details

Q26 and Q27 are for monitoring purposes only and will not be used when assessing your application.

26.	How would you d	escribe your househol	d's e	thnic group?				
	White Scottish Other British Irish		_	sh other white backg ase specify				
	Asian, Asian Sco	ttish or Asian British						
	Bangladeshi Chinese		Any	an istani other Asian backg ase specify				
	Black, Black Sco	ttish or Black British						
	African		Any	ibbean other black backg ase specify				
	Mixed/Other Mixe	ed Background	Plea	ase specify				
	Other Ethnic Bac Arab, Arab Scottis Gypsy/traveller		-	other Ethnic back	_			
27.	Do you or anyone	e on your application co	onsid	der yourself to be	disa	bled?		
	Yes No							
Con	nmittee and Staff (Connections						
28.	Please tell us if y past 12 months:	ou, or any person inclu	ıded	in your application	on is	or has b	een	in the
•	Employed by the	Council or any of the Edl	ndex	landlords	Yes		No	
•	Is related to or frie Council	ends with a member of sta	aff wo	orking within the	Yes		No	
•		ends with a Housing Asso mittee/Board member	ciatio	on/Co-operative	Yes		No	
•	Is related to an Ed	linburgh Councillor			Yes		No	
If yo	ou have answered	YES to any of the above	e ple	ease provide deta	ils in	the box	c belo	ow.
Т	heir Name	Relationship to You	I	Organisatio	n	Pos	sition	

If your reason for moving is one or more of the following please complete the relevant section(s). If they do not apply to you please go to page 16 and sign the application form

- Harassment and Abuse
- Support Needs
- Economic/Social Needs
- Health Needs
- Mobility Needs

Harassment and Abuse

Only answer Q29-Q32 if you or anyone on your application are suffering from harassment/ abuse in your current property. You should contact your landlord or nearest Council office if you are suffering from harassment. If you are suffering from abuse you should contact Social Care Direct on 0131 200 2324. Someone will speak to you in confidence.

29.	Are you suffering from? Repeated break-ins Domestic abuse/physical assault Harassment (e.g. disturbance, threatening behaviour) Antisocial behaviour (e.g. noise/vandalism)
30.	Who is causing the problem?
	Someone who lives with you Someone who visits your property You don't know the person
31.	How frequently does it happen?
	Regularly Occasionally
32.	Have you reported any of the incidents?
	Yes No
	If yes, who did you report it to
Supp Only	answer Q33-37 if you or anyone on your application needs to move to get support.
33.	If you currently get care or support from any organisation for example Health and Social Care, Housing Support, health agency, voluntary organisation etc. please provide details below.
	Name Tel. no.
	Organisation and Address

34.	what type of support do you get?							
	Shopping Emotional Support General Support							
	How often is the support needed?							
	Daily Weekly Monthly							
35.	If you have care needs and do not currently get support which of the following can you do yourself?							
	Prepare Meals Yes No No							
	Eating Yes No							
	Get on and off the toilet Yes No							
	Get in and out of bath Yes No							
	Get dressed and undressed Yes No							
	Get in and out of bed Yes No							
	Manage medicines Yes No							
36.	Do you or anyone moving with you have any of the following?							
	Mental health problem Physical disability							
	Learning disability Blind/partially sighted							
	Hearing difficulties Autism							
37.	If you have a mental health problem would moving help?							
	Yes No							
	nomic/Social Needs answer Q38-Q40 if you or anyone on your application needs to move for economic/socia ons							
38.	Do you need to move to make it easier to get to your place of work/study?							
50.								
	Currently travel more than 10 miles each way							
	Currently travel more than 20 miles each way							
39.	Do you have social contact with other people from outwith your household?							
	Daily Weekly							
	Monthly Hardly ever							
40.	Can you access amenities from your home? (e.g. Shop/Post Office/Bus Stop)							
	Yes No							

_	Ith answer Q41-46 if you or anyone on your application need to move due to a health and/or bility issue.
41.	What is the name of the person(s) in your household with a health/disability issue? Please list
	Please describe the health/disability issue and how it makes your current property unsuitable
42.	Do you suffer from falls, dizzy spells, blackouts or fits e.g. epilepsy or a degenerative illness?
	Yes No
43.	If you have a garden can you maintain it?
	Yes No
44.	If you are not in your own property, are you unable to return due to the health/disability issue?
	Yes No
45.	What would help?

Moving to a new property

Having your current property adapted

46.	Do you need adaptations or further adaptations in your current property?						
	Yes No						
	If yes, please tell us about the adaptations you need						
	Mobility Only answer Q47-51 if you or anyone on your application need to move for mobility reasons.						
47.	Do you use any of the following walking equipment?						
	Walking sticks Crutches Walking frame e.g. zimmer frame or trolley						
48.	Do you or anyone moving with you need to use a wheelchair in your property?						
	Yes No						
49.	Is your current property wheelchair adapted?						
	Yes No						
50.	Does your bathroom have the following?						
	Bath Yes No						
	Shower over bath Yes No						
	Separate shower unit Yes No						
	Wet floor shower area Yes No						
51.	Do you have external/internal stairs?						
	Yes No						
	If yes, how do you manage these steps?						
	Have no problem with steps Can manage only with help						
	Can manage on own but with difficulty Cannot manage steps at all						

If you have answered questions in the Health and Mobility sections you may receive a visit from the Assessment and Advice Service. They will carry out a Housing and Support Needs Assessment to decide the type of property you may need.

Please submit your application once you have read, understood and signed the declaration. Your application will not be processed without it.

We will accept forms signed by individuals on the applicants' behalf, provided this individual has Power of Attorney and a copy of the Power of Attorney authorisation is provided.

If the applicant has signed the form and answered Q1 and would like someone to act on their behalf, we can provide details at their request about the application.

Decla	ration					
	e read through the following gree with them.	g statements and sign at the bottom to show you understand				
	I/we are eligible to apply for housing with EdIndex					
	Any information given by me/us to EdIndex will be made available to all landlords taking part in it, now or in the future					
	I/we will inform EdIndex of any change in my/our circumstances					
	My/our current or previous landlord(s) can be contacted for a reference					
	My/our doctor, hospital consultant, health visitor, social worker, Police or any other relevant person can be contacted if more information is needed for my/our housing application					
	All information given by me/us to EdIndex is true. If I/we supply any false information or keep back any information my/our application may be cancelled					
	I/we have answered question 28 (about staff connections)					
	If I/we are given a tenancy because I/we have supplied false information or I/we have kept back information, I/we could lose the tenancy					
Signature of applicant						
Date						
Signature of joint applicant						
Date						

Checklist

Please use the checklist below to ensure you have completed all the relevant parts of the application form. This will prevent any delay in your form being processed.

Have	Have you read, understood and signed the declaration on page 16					
Wher	Where relevant have you supplied a copy of the evidence required for:					
	Q5 – evidence of service in the UK Regular Armed Forces.					
	Q13 – evidence that you have to leave your current property					
	Q16 – evidence that your property has been assessed as 'below tolerable standard'					
	Q17 – Environmental Health assessment					
	Q24 – Evidence you are a registered Foster/Kinship carer.					

Suggestions and Complaints

If you would like to make a suggestion or complaint about the way your EdIndex application form has been handled, please contact any of the EdIndex partners listed on pages 19 and 20.

Guidance on your application form

What do I do when I have completed my application form?

You can send your application to the EdIndex team or hand it in to any of the Council Offices listed on page 20.

How will I know when I am registered?

We will send you an acknowledgement letter with your EdIndex reference number. We aim to process applications within 5 working days from the date we receive them. If you have provided an email address, we will send confirmation of your EdIndex number to this address.

If your circumstances change

If, for example, you move to another address, you have a baby, etc, you must inform the EdIndex Team so that your details can be updated.

Telephone - 0131 529 5080

Email – edindex@edinburgh.gov.uk

Address – EdIndex Team, Level 1:4, Waverley Court, 4 East Market Street, Edinburgh, EH8 8BG

Cancelling your application form

If you want to cancel your application, please confirm in writing/by email to the EdIndex Team (details are listed above).

Annual review

We will write to you every year to confirm if you still wish to remain registered with EdIndex. If you do not respond to the letter, your application will be cancelled from the register.

Suspending applicants from rehousing

We may refuse to consider you for housing in certain circumstances. This includes:

Anti social behaviour

Eviction for crimes such as drug dealing

Violence towards staff

Rent arrears and unpaid rechargeable repairs

Damage to property

If you are suspended you will be informed in writing. You will have the right to appeal against this suspension in writing. Your suspension will be reviewed on a regular basis. You may contact any of the EdIndex partners for advice on suspensions. Details of your suspension will be shared between all EdIndex partners.

EdIndex Team

Waverley Court, Level 1.4
4 East Market Street
EDINBURGH, EH8 8BG
Tel 0131 529 5080 Fax 0131 529 6214
edindex@edinburgh.gov.uk
www.keytochoice.co.uk

EdIndex Partner Landlords

Ark Housing Association Ltd

The Priory, Canaan Lane EDINBURGH, EH10 4SG Tel 0131 447 9027 Fax 0131 478 8173 www.arkha.org.uk

Barony Housing Association

Canal Court, 40 Craiglockhart Avenue EDINBURGH, EH14 1LT Tel 0345 140 7777 Fax 01506 501 932

Bield Housing and Care

79 Hopetoun Street EDINBURGH, EH7 4QF Tel 0131 273 4000 Fax 0131 557 6327 www.bield.co.uk

Blackwood Homes

160 Dundee Street
EDINBURGH, EH11 1DQ
Tel 0131 317 7227 Fax 0131 317 7294
info@mbha.org.uk
www.mbha.org.uk

Cairn Housing Association

Murdostoun House, 5 Linnet Way Strathclyde Business Park Bellshill, ML4 3RA Free from landlines 0800 990 3405 Local rate from mobiles 0300 456 1245 www.cairnha.com

Castle Rock Edinvar Housing Association

1 Hay Avenue EDINBURGH, EH16 4RW Tel 0131 657 0600 Fax 0131 657 0700 www.nbh.co.uk/castlerockedinvar

Dunedin Canmore Housing

8 New Mart Road EDINBURGH, EH14 1RL Tel 0131 478 8888 Fax 0131 624 5766 homeoptions@dunedincanmore.org.uk www.dunedincanmore.org.uk

Hanover (Scotland) Housing Association Ltd

95 McDonald Road EDINBURGH, EH7 4NS Tel 0131 557 7404 Fax 0131 557 7475 www.hsha.org.uk

Hillcrest Housing Association Ltd

126 Canongate
EDINBURGH, EH8 8DD
Tel 0131 558 8555 Fax 0131 558 9888
edinburgh@hillcrestha.org.uk
www.hillcrestha.org.uk

Home Scotland

20 Harvest Road, Newbridge EDINBURGH, EH28 8LW Tel 0131 335 6810 Fax 0131 336 5004 www.homeinscotland.org.uk

Hunters Hall Housing Co-operative Ltd

77 Niddrie House Drive EDINBURGH, EH16 4TR Tel 0131 657 3379 Fax 0131 669 3093 Ihamilton@huntershall.org.uk

Link Housing Association Ltd

Watling House, Callendar Business Park FALKIRK, FK1 1XR
Tel 0345 140 0100 Fax 01324 417 184
CSC@linkhaltd.co.uk
www.linkhousing.co.uk

Lister Housing Co-operative Ltd

36 Lauriston Place EDINBURGH, EH3 9EZ Tel 0131 229 6176 Fax 0131 228 3904 info@lister.coop

Manor Estates Housing Association

11 Washington Lane EDINBURGH, EH11 2HA Tel 0131 337 3222 Fax 0131 337 1012 www.manorestates.org.uk

Muirhouse Housing Association

11 Muirhouse Medway EDINBURGH, EH4 4RW Tel 0131 336 5282 Fax 0131 336 5182 www.muirhouseha.org.uk

Port of Leith Housing Association Ltd

108 Constitution Street EDINBURGH, EH6 6AZ Tel 0131 554 0403 Fax 0131 555 1504 www.polha.co.uk

Prospect Community Housing

6 Westburn Avenue, Wester Hailes EDINBURGH, EH14 2TH Tel 0131 458 5480 Fax 0131 453 2868 enquiries@prospectch.org.uk www.prospectch.org.uk

Trust Housing Association Ltd

12 New Mart Road EDINBURGH, EH14 1RL Tel 0131 444 1200 Fax 0131 444 4949 www.trustha.org.uk

Viewpoint

4 South Oswald Road EDINBURGH, EH9 2HG Tel 0131 668 4247 Fax 0131 662 0700 admin@viewpoint.org.uk www.viewpoint.org.uk

West Granton Housing Co-operative Ltd

26 Granton Mill Crescent EDINBURGH, EH4 4UT Tel 0131 551 5035 Fax 0131 551 7235 mail@westgrantonhc.co.uk

Council Offices

The City of Edinburgh Council

Waverley Court 4 East Market Street EDINBURGH, EH8 8BG Tel 0131 200 2000

Customer Hub

249 High Street EDINBURGH, EH11 1YJ 0131 529 7061

North East Locality Office

101 Niddrie Mains Road EDINBURGH, EH16 4DS 0131 529 3111

Leith Library 28-30 Ferry Road EDINBURGH, EH6 4AE 0131 529 6170

North West Locality Office

8 West Pilton Gardens EDINBURGH, EH4 4DP 0131 529 5050

The Drumbrae Library Hub 81 Drum Brae Drive EDINBURGH, EH4 7FE 0131 529 7440

South East Locality Office

40 Captain's Road EDINBURGH, EH17 8QF 0131 529 5151

South West Locality Office

10 Westside Plaza EDINBURGH, EH14 2ST 0131 527 3800

Council Satellite Offices

Kirkliston Library

16 Station Road KIRKLISTON, EH29 9BE Tel 0131 529 6920

South Queensferry

53 High Street SOUTH QUEENSFERRY, EH30 9HP Tel 0131 331 1590